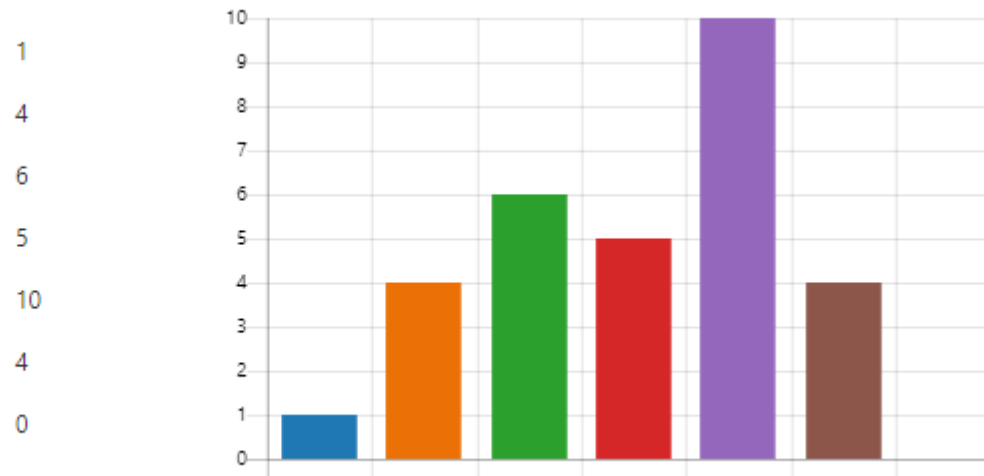


After School Club Survey

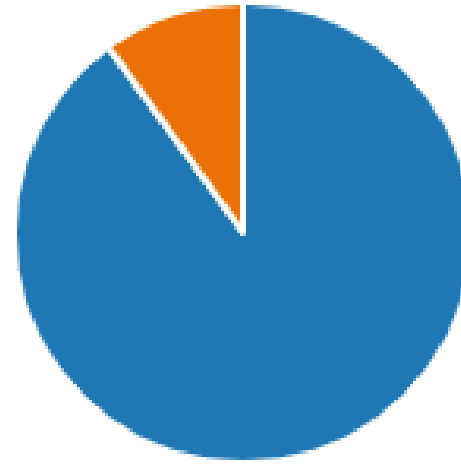
Survey open on Office 365 from 20th September until 27th September 2021

Responses - We had 30 responses from across the range of year groups that attend ASC. Year 6 was the only Year group that did not respond.

- Reception
- Year 1
- Year 2
- Year 3
- Year 4
- Year 5
- Year 6



Responses - Do you currently use the ASC service?



Snack options.



4.07 Average Rating

Could me more options/hot food in colder months
More variety of food please not just cheese and crackers, kids ask for food but they close the kitchen
Limit amount of dessert to 1 per child, e.g jelly.
Healthier & better variety needed
Often seems unhealthy. E.g. jelly, ice cream, cake
Sometimes Anakin is very hungry after the AS club so maybe he could you eat alittle bit more.
My child said he does not know anything about snack options
Noah enjoys the variety offered
Same food every week and very little choice.
My kid loves Thursday. Not sure what they serve on a Thursday but she tells me not to pack anything extra.
Great improvement since the school has taken over the provision
My daughter is happy with it.
My kids aren't complaining but that is because they often come home saying they've just eaten 3 cups of jelly, or 5 fruit salads, etc! I would prefer there a bit of control over how much of the pudding they can have. Otherwise they don't eat their dinner at home!
Robert really likes the snacks
I am very happy but Peter only gives them 3 stars as he would rather have naughty snacks. I rate them 5 stars
Bowen doesn't tend to eat what's on offer if he still has food in his lunchbox
Food is the same every week and not the best options compared to other school.

- We will publish a termly menu on the website.
- We will ensure that what is provided is healthy options.
- This is just a snack, which the children are offered at the beginning of the session at 3.15pm.

Educational Activities



4.15 Average Rating

Henry doesn't participate in these activities possibly due to him possibly not wanting too but also there are limited tablets available (which are mostly used by the older children)

Haven't had access to iPads for TT rockstars/ spelling shed etc for a while

Noah enjoys reading at after school club

From what I can gather little of this is actually happening. Certainly not feed back in reading record if that has taken place.

They do great crafts and activities. I love talking about what they get up to in our walks home.

I'm not sure how much these are 'enforced'

I don't think my kids have ever done their home learning/online things at ASC. It would be really helpful if they are encouraged to do some of those online things as we have little time to do it when they get home in the evenings. But I think there is a balance. They love to let of steam playing with their friends.

- We will publish an example of a weekly plan.
- We will ensure that children get equal access to the activities.
- We will encourage the children to complete their online learning.

Other Activities



4.59 Average Rating

Henry loves the additional time at school for outdoor play including tennis, football
More crafting activities would be wonderful although I recognise the budget constraints
Noah enjoys playing outside but also the opportunities to draw
Very little structure to the activities from what I can gather.
The children always look happy and entertained
They love running around with their friend and all the craft activities
Robert was very pleased with the junk modelling session

- We will publish an example of a weekly plan.
- We will ensure that children get equal access to the activities.
- We will ensure that a range of activities are available for the children to access.

Price of ASC



4.41 Average Rating

Staff providing ASC



4.67 Average Rating

ASC collection time



4.81 Average Rating

Booking communication

★★★★☆
4.52 Average Rating

Excellent
Not has much communication other than when initially booked. Can't find any info about being able to use childcare vouchers.
Adequate
Perfect and regular updates
I had to ask about ASC booking as I didn't receive anything at the time. But I understand that there were changes and uncertainty about how it was going to be run. Otherwise all communication has been fairly straightforward.
Very swift responses

- Anyone who has discussed being able to use childcare vouchers has been given the appropriate information to access these.
- We do try to provide flexibility where we can. Other providers expect fulltime commitments from their families.

Other comments

Henry really enjoys his time at this club. Now the times have extended compared to when he was in reception class it makes it more accessible for working parents. This is a great club offered by the school

I'm very pleased with the after school club.

I would like to see a more improved way of contacting the club in the unusual event the trains are delayed. The school office is closed usually.

There does appear to be some discipline issues at ASC. With no feedback and little contact with staff that can be frustrating.

Good services but if money can but reduce for those collecting children within 30 to 45 minutes.

My kids love it! Thank you to all the staff who run it.

The staff are lovely

Thank you!

- A member of the Senior Leadership team is onsite until the last child leaves in case of an emergency.
- We will look into ways of contacting ASC in case of an emergency.
- Now that covid restrictions have lifted we will be providing a more structured routine with the same behaviour expectations as the school.